

GUARANTEE

If a product of DETA ELIS display malfunction factory during its usage, the consumer is covered by the European guarantee system which ensures the free repair for a period of two years.

Terms and warranty validity conditions:

1. Proper use of the intended specific product and according to the directions listed in the instructions accompanying the machinery
2. The product has not undergone any operation by unauthorized persons.

The warranty does not cover damage caused by incorrect or improper use of the product from being damaged by normal wear, overloading or improper handling or any other reason that is beyond the control of our company.

If after examination carried out by the service department of our company is found that there is defect caused by a manufacturing defect, our company will replace the product with another, just the same.

SERVICE

From 1 st November 2015 all DE VITA products which have been bought from any company storage in Europe and should be repaired have to be sent to Greece at the address:

DETA ELIS GREECE
LEOFOROS MESOGEION 292,
15562 HOLARGOS, ATHENS, GREECE

tel. 2130305080

Every DE VITA product you send for service must be accompanied by a completed service form, which can be downloaded from here as well from the book with its guarantee.

Click image below to download the file with the Service form, print it and send it completed with the product.

